Below you’ll find lots of opportunities to get involved! If you haven’t done so already, add askhousing@calstatela.edu to your address book so that our emails don’t end up in the junk or spam folders.

Nuts & Bolts
- Make Room For New Roommates
- Facilities Announcements
  - Reporting Pests
  - Wireless Laundry Facilities
  - Tips On Keeping Your Air Conditioner Running

Money Matters
- Start Planning And Saving For Housing Winter Break

Events & Opportunities
- Show Up Show Out Open Mic: September 20, 7 p.m. Sign Up Now!
- Golden Eagle Spirit–Cal State LA Vs. Humboldt State: Sept. 21, Starting at 3:30 p.m.
- Run/Walk with Res Ed: Every Mon. and Thurs. at 7:30 p.m.
- Study Abroad Information Sessions

Reminders
- Campus Events
- Financial Aid Recipients, Learn About the Satisfactory Academic Progress Policy
- Sign Up For A Meal Plan
- Trash Disposal
- Residential Parking Permits
- Parking Lot Sweeping Every Friday
- Keys
- RA on Duty
- Work Orders
- Personal Safety Guidelines
- Help Us Conserve Energy & Water
Nuts & Bolts

Make Room For New Roommates
Students approved to change rooms will be relocating to their new spaces over the next few weeks. Please do not spread out your belongings and welcome your new housemates by keeping their bedroom space and the common areas clean and remember to make room for them in the kitchen and bathroom.

Facilities Announcements

- **Reporting Pests**
  If you see pests in your apartment, please report it right away by filling out a Work Order.

- **Wireless Laundry Facilities**
  Did you know that you can check on the status of your laundry from the comfort of your own home computer or cell phone by logging into this laundry website? Check how many minutes you have left on your machine or have an email or text sent to you when your laundry is complete. For advice on how to use our laundry machines, watch this video.

- **Tips On Keeping Your Air Conditioning (AC) Running**
  - **Avoid Tampering With Your AC**
    Please don't tamper with your air conditioner because it may break. Replacing a unit is expensive and will take a while to order and install. If your AC goes down, please fill out a Work Order so we can have staff look at your unit.
  - **Keep It Set Between 75–80 Degrees**
    On hot days, it can be tempting to turn your thermostat to a very cool temperature, but we recommend setting it in the range of 75–80 degrees. If you set it any colder, it will cause your air conditioner to run non-stop and can also lead to damaging the unit.
  - **Turn Off Your AC When You Leave**
    Help us save energy by turning it off when you leave your apartment.
  - **Report Any Damage**
If you notice that your system is not cooling your apartment properly, make sure to submit a Work Order so that our maintenance staff can evaluate it before the system stops working entirely.

**Money Matters**

**Start Planning And Saving For Housing Winter Break**

When: December 15, 2018 – January 18, 2019; total of five weeks.

Who’s Eligible: Students who have housing agreements through spring semester 2019 are eligible to live on campus during winter break and intersession.

Who’s Not Eligible: Students finishing their coursework in fall 2018, studying abroad in the spring, withdrawing from the University or approved for an early termination of their housing agreement, and new spring 2019 applicants are not eligible for winter break.

How to Apply: **Winter break housing is not part of the Academic Year 2018–2019 License Agreement.** If you wish to contract for housing during the winter break, then you will be required to complete a Winter Agreement Addendum. The Agreement Addendum will be available late October and must be completed by November 15, 2018.

How to Pay: Winter break financial aid is not available due to a short agreement so fees for winter-break housing will have to be paid out-of-pocket and in-full by the requested deadline. Options for payment plans are not available. If you plan to stay during winter break, start saving money now (such as you fall 2018 financial-aid reimbursement)!

**Events & Opportunities**

**Show Up Show Out Open Mic: September 20, 7 p.m. Sign Up Now!**
Enjoy a night of talent by showing off what you’ve got! Perform for the crowd or relax and watch your fellow friends and neighbors entertain you. There will be free food and refreshments so bring your roommates and get there early to get a good spot. MC’d by Residence Life Coordinator Ashley. Sign up online now at bit.ly/calstatela-showupshowout. (Phase II Lounge)

**Golden Eagle Spirit–Cal State LA Vs. Humboldt State: September 21, 3:30, 4:30 and 7 p.m.**
Be part of the first Golden Eagle Spirit soccer games this Friday, September 21. Special activities, giveaways and free food start at 3:30 p.m. Men’s soccer game begins at 4:30 p.m. and women’s games is at 7 p.m. Free admission and food. Meet at the CC in Phase I before the festivities and walk up with other residents. (University Stadium)

Run/Walk with Res Ed: Every Mon. and Thurs. at 7:30 p.m.
Join us for a weekly walk or run around campus on Mondays and Thursdays at 7:30 p.m. Meet at the Housing Basketball Courts for a quick stretch before we begin.

Study Abroad Information Sessions (Date & Times Vary)
Do you have your heart set in studying abroad? Get additional information and find out how to get money to make your dream come true. Check out the different information sessions online. (Locations vary)

Reminders

Campus Events
Interested in participating in different events and getting involved on campus? Check out these links for more information:
- University Student Union
- Associated Students Inc. (ASI)
- Mind Matters
- Cal State LA General Calendar

Financial Aid Recipients, Learn About the Satisfactory Academic Progress Policy
Students on Financial Aid must maintain reasonable academic progress to continue getting financial aid. This includes staying enrolled at full-time status (undergrad at least 12 units, grad 8 units) and abiding by the Satisfactory Academic Progress Policy (SAP) which includes having a:
- Minimum cumulative GPA
- Minimum pace of completion
- Maximum time frame of aid eligibility for degree completion
Not meeting SAP requirements could affect your housing so be informed and stop by to see us if you have any questions.

Sign Up For A Meal Plan
You can still sign up for a Meal Plan for the 2018–2019 academic year. Please fill out the Meal Plan Change Or Cancel Request Form and return it to the Housing Office. Once you sign up,
we’ll add charges to your account so you can make your payment, which will be due immediately. Please submit proof of payment to the Housing Office to have meals activated.

Trash Disposal
Please help keep the parking lot and our community clean by disposing of trash in the large bins located near your apartment. Trash bins are conveniently located in the parking lot and throughout the community.

Residential Parking Permits
• Residential parking permits for the fall semester are $240 and must be purchased online. When purchasing, you must be connected to a printer in order to print and use a temporary permit, while your official permits is being mailed to you.

• Residential parking permits are not available for first-year students living on campus. Please visit the Parking and Transportation Center website for alternate transportation options.

Parking Lot Sweeping Every Friday
Parking Lot 7A is cleaned Friday mornings from 7:30 to 9:30 a.m. Vehicles will be cited if left in Lot 7A during this time so make sure to move your car to Lot 7 (outside the fence).

Keys
If you lose your keys, report it to the Housing Office immediately. For your safety and the safety of others, never loan your keys to anyone (including your roommates or housemates). It is a housing policy violation to do so. Keep your front door key away from magnets, including the magnetic strips on credit and debit cards, because they can become demagnetized and may no longer work. If this happens, come to the Housing Office immediately.

RA on Duty
If you need assistance Monday through Friday between 9 a.m. and 5 p.m., please contact the Office of Housing and Residence Life at 323-343-4800. After hours and on weekends, contact the RA on Duty at 323-343-4807 for help with the following:
• Lockouts
• Roommate mediations
• Reporting maintenance issues or provide you guidance on submitting a work order
• Reporting any emergencies or crisis
**Work Orders**
If anything needs repair in your apartment, please fill out an online Work Order by logging in to the [Housing Portal](#) and clicking on the “Maintenance Work Order” tab.

**Personal Safety Guidelines**
Please take these precautions to keep our community secure:

- Close and lock all doors and windows. Always check before you leave for the day and go to sleep at night. If you have a door or window that doesn’t lock, please let us know immediately and complete a Work Order.
- Secure your personal items in your bedroom and lock the door when you leave.
- Be aware of your surroundings, particularly at night. You may call the [Eagle Patrol](#) to escort you to and from classes or your vehicle.
- If you have concerns, contact your Resident Assistant. Report all suspicious activity to the Campus Police at 323-343-3700.

**Help Us Conserve Energy & Water**
Conserve energy by keeping windows and patio doors closed when using your A/C. Turn off all lights, computers, TVs and the A/C when you leave for the day.

California is a drought-prone state. Help save our precious water by taking shorter showers and not letting the water run while washing dishes or brushing your teeth. Report faucets and shower heads that leak by filling out a Work Order. Thank you for helping to conserve our natural resources!

Questions? Contact us at [askhousing@calstatela.edu](mailto:askhousing@calstatela.edu).

Remember to add askhousing@calstatela.edu to your address book so that our emails don’t end up in your junk or spam folder.

Follow us on [Instagram](#), [YouTube](#), [Twitter](#) and [Facebook](#). Copies of this email and past ones are on our [website](#).

*(This is a University Housing-wide email. Please do not reply.)*